

QUALITY POLICY

STEP 's Quality Policy recognizes the importance of the need to understand and meet our customers' requirements of ship repair and industrial maintenance, in a safe and responsible manner.

The success of our clients depends on the provision of services on an operational basis 24/7 internationally. To satisfy customers, requirements of other interested parties and other requirements subscribed by the Company, STEP has defined and implemented the following main rules:

Safety	Priority for safe work in high level quality service;
Reliable information	Providing appropriate information for each phase of each project;
	Comply with our Privacy Policy, minimizing the data, collecting only those necessary, controlling and restricting the use.
Service detailed analysis	Analysis of relevant factors and other conditions before the completion of each project;
Highly skills and qualifications	Availability of highly skilled and qualified technicians;
Systematic monitoring	Systematic monitoring of all activities;
Requirements compliance	Compliance with legal, statutory and regulatory requirements;
Human resources	Perception of human resources as the essence of the organization;
Technologic updating	Continuous updating of new technologies for a better and more effective service;
Continual improvement	Continually improve the effectiveness of the management system for a solid future.

This Policy is the support for STEP's strategic orientation and definition of our goals, with the commitment for a continual improvement of our effectiveness.

Lisbon, 10th November of 2022

EP's Administration